



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

UNIVERSITY EXAMINATION

DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT

(DHIM S18)

BHC 2204: FOOD AND BEVERAGE SERVICE AND SALES THEORY II

END OF SEMESTER EXAMINATION

SERIES: AUGUST 2019

TIME: 2 HOURS

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Define the following (15mks)
- i) Disposables
 - ii) Tableware
 - iii) Apprentice
 - iv) Barman
 - v) Carver/Trancheur
- b) Explain the meaning of non-alcoholic beverages (8mks)
- c) Describe any alcoholic drinks found in a bar (7mks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) Give two uses of the following ;- (20mks)
- i) Side plates
 - ii) Fishplates
 - iii) Service salver
 - iv) Water Tumbler
 - v) Dinner plate

QUESTION THREE

- a) Describe five uses of disposables in any catering establishment (20mks)

QUESTION FOUR

- a) Give five advantages and disadvantages of disposables (20mks)

QUESTION FIVE

- a) Name five equipment that are found on the top (shelve one) of the sideboard (5mks)
- b) Explain three attributes of a waiter (6mks)
- c) Highlight three duties of an apprentice in the restaurant (9mks)