



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

UNIVERSITY EXAMINATION FOR THE:

DIPLOMA IN HOTEL AND INSTITUTION MANAGEMENT

BHC 2103; TEXTILES AND LAUNDRY

DHIM M19

END OF SEMESTER EXAMINATION

SERIES: AUGUST 2019

TIME:2HOURS

DATE:Pick Date Aug2019

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. AttemptChoose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Explain the following terms as used in textiles and laundry. (10 marks)
 - i) Textile Fibres
 - ii) Detergents
 - iii) Dry cleaning
 - iv) Laundry agents
 - v) Care labels
- b) Classify laundry equipment according to their use. Give two examples in each case. (8 marks)
- c) List **FIVE** forms of soaps. (6 marks)
- d) Explain **THREE** major differences between polyester and cotton. (6marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) Identify **FOUR** processes involved in finishing of clothes and household articles. (4 marks)

- b) Explain the importance of the following processes in laundry work. (12 marks)
- i) Sorting
 - ii) Rinsing
 - iii) Soaking
 - iv) Starching
 - v) Drying
 - vi) Washing
- c) State **FOUR** principles of stain removal. (4 marks)

QUESTION THREE

- a) Define 'Care labels' (2 marks)
- b) Draw **FOUR** care labels on washing of clothes and explain their meaning. (8 marks)
- c) Describe the processes in laundering a cotton table cloth. (10 marks)

QUESTION FOUR

- a) Describe **FOUR** properties of wollen fabric. (4 marks)
- b) State the **TWO** types of hardness in water and briefly explain how to soften hard water. (8 marks)
- c) Name **FOUR** special treatments in laundry and briefly explain how they are done. (8 marks)

QUESTION FIVE

- a) Identify **FOUR** laundry staff and explain their roles in laundry room. (8 marks)
- b) Using examples classify man-made fibres. (8 marks)
- c) Describe the procedure of removing ink stain in white cotton shirt.(4 marks)