



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

UNIVERSITY EXAMINATION FOR THE:

DIPLOMA IN HOTEL AND INSTITUTION MANAGEMENT

DHIM M19

BHC 2103; TEXTILES AND LAUNDRY Type unit name.

END OF SEMESTER EXAMINATION

SERIES: AUGUST 2019

TIME:2HOURS

DATE:Pick Date Aug2019

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) State any **FIVE** desirable qualities of silk Nylon Fabrics. (5 marks)
- b) Explain the following terms as used in laundry work (10 marks)
 - i) Starching
 - ii) Mildew
 - iii) Dry Cleaning
 - iv) Sponging
 - v) Spotting
- c) Explain **FIVE** rules of stain removal in laundry work. (5 marks)
- d) State and briefly explain the functions of **FIVE** areas in the laundry room.(10 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) Classify laundry equipment according to their use. In each case give an example (10 marks)
- b) Identify **FIVE** special treatments that can be done on cotton fabrics and explain their importance. (10 marks)

QUESTION THREE

- a) Explain the laundry processes involved in laundering woolen garments. (8 marks)
- b) Discuss **FOUR** advantages of plastics as a material for laundry equipment. (4 marks)
- c) State and explain **FOUR** safety measures to put in place during laundry work.(8 marks)

QUESTION FOUR

- a) Explain **FOUR** ways of minimizing colour loss in garments/articles during laundry. (8 marks)
- b) List **FOUR** substances that are added to soaps and soap less detergents during manufacture to improve on efficiency. (8 marks)
- c) Draw **FOUR** drying symbols in laundry work. (4 marks)

QUESTION FIVE

- a) Discuss **FIVE** duties of a laundry Attendant. (10 marks)
- b) Explain **FIVE** qualities of polyester fabrics. (10 marks)