

TECHNICAL UNIVERSITY OF MOMBASA

DEPARTMENT OF BUSINESS ADMINISTRATION

UNIVERSITY ORDINARY EXAMINATION FOR:

DHRM/DBM/DBA

BMG 2206: ORGANIZATION THEORY AND BEHAVIOUR

SERIES: AUGUST

TIME: 2HOURS

DATE: Pick DateAug2019

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO QUESTIONS.

Do not write on the question paper.

Question one (compulsory – 30 Marks)

- (a) In a formal organization there are important forces that influence group behavior. Highlight five such forces (10mks)

- (b) Discuss three types of Boundary-less organizational structures (15mks)

- © Explain five reasons that would justify the study of organizational Theory and Behavior (5mks)

Question Two

- (a) Using relevant examples explain the evolution of organization and management using the three major Theories (10mks)

- (b) Write short notes on the three classifications of **Classical Organisation Theory** (10 mks)

Question Three

- (a) Components of an organization refers to the scope or the elements that are critical to the success of an organization. Discuss five such components. **(10mks)**
- (b) Organizations can be classified on the basis of authority and responsibility assigned to the personnel and the relationship with each other. Highlight the two classifications.

Question Four

- (a) Explain the main features of a formal organization. (10mks)
- (b) Explain five demerits of Informal Organizations (10mks)

Question Five

- (a) Explain five key elements of organization structure (10mks)
- (b) Define Virtual Organizations and explain four advantages of such organizations (10mks)

