



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

DIPLOMA IN BUSINESS MANAGEMENT

BMG2203: THEORY AND PRACTICE OF MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES:AUGUST2019

TIME:2HOURS

DATE:Pick DateAug2019

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt any **THREE** questions.

Do not write on the question paper.

Question ONE

- Explain the five features of the “Scientific Management “under the Classical Theory.(10 Marks)
- State and explain three approaches to decision making?(10 Marks)
- Explain five basic features of an organization?(10 Marks)

Question TWO

- State and explain five external environment influences to the operations of an organization?
(10 Marks)
- State and explain five internal environmental constraints that managers must take into account?
(10 Marks)

Question THREE

- Explain five factors that are roadblock to the development of effective organizational plans.(10 Marks)
- Discuss five ways that can be used to overcome the barriers to effective planning?(10 Marks)

Question FOUR

- a) What is group decision making?(**5 Marks**)
- b) Briefly discuss five advantages of group decision making.(**15 Marks**)

Question FIVE

- a) What is management development?(**5 Marks**)
- b) Discuss coaching as an internal approach to management development.(**15 Marks**)