SCHOOL OF BUSINESS DEPARTMENT OF MANAGEMENT SCIENCE **EXAMINATION TWO FOR:**

DIPLOMA IN SHIPPING

BSP 2201: PORT AND TERMINAL MANAGEMENT

TIME: 2HOURS

DATE: Aug2019

Instructions to Candidates

This paper consists of **FIVE** questions. Attemptquestion ONE (Compulsory) and any other TWO questions You should have the following for this examination:

Answer Booklet, examination pass and student ID

Question ONE

- a) Describe the features that a harbor should have to operate effectively (10 Marks)
- b) Discuss the role of rail transport in a port's operations (10 Marks)
- c) Describe the types of equipment's required at ports for cargo handling purposes (10 marks)

Question TWO

- a) Described the various types of bulletins that contain a port's essential information (10 Marks)
- b) Describe the aids to navigation facilities required for marine operations (10 Marks)

Question THREE

- a) Describe the different types of moorings found at a port's marine terminal (10 Marks)
- b) Identify the government agencies based at ports and describe their roles (10 Marks)

Question FOUR

- a) Differentiate between a i) marine terminal ii) freight terminal iii) in port supply chains (10 Marks)
- b) Describe the range of services offered to a ship at harbors and ports (10 Marks)

Question FIVE

- a) Describe the functions of an inland container depot (10 marks)
- b) Describe the role of a customer service charter in port management (10 marks)