

TECHNICAL UNIVERSITY OF MOMBASA
FACULTY OF APPLIED AND HEALTH SCIENCES
DEPARTMENT OF ENVIRONMENT & HEALTH SCIENCES
UNIVERSITY EXAMINATION FOR THE DIPLOMA IN COMMUNITY
HEALTH AND HIV MANAGEMENT.
DCHM 15J/YEAR3/ SEMESTER1
BCD 2351: PROJECT PLANNING AND MANAGEMENT
SEMESTER EXAMINATION
SERIES: MAY/AUGUST 2016
TIME: 2 HOURS

Instructions to Candidates

This paper consists of **FIVE (5)** questions

Answer question ONE (COMPULSORY) and any other TWO questions.

This paper consists of two printed pages.

Question 1. (30 Marks)

a). Explain what is meant by the following quality terms:

- i. Quality assurance
- ii. Quality systems
- iii. Quality control
- iv. Quality plan
- v. TQM

b). List the four stages for team development as postulated by Tuckman. (2 Marks)

c). Risks happen in projects and they need to be planned for. Explain FOUR ways of handling risks in projects (4 marks)

d). List the elements of project management. (3 Marks)

e). List any Four types of Project Management softwares (4mks)

f). Describe a risk management plan. (2 Marks)

g). Describe the five Kilman approaches to resolving conflicts (5 Marks)

h). Differentiate between:

- i. Gantt chart and Fishbone diagram (2 Marks)
- ii. Monitoring and Evaluation (2 Marks)

Question 2 (15 Marks)

a) Explain what steps a project manager must take to ensure a smooth project close out and handover

b) Describe a project close out report.

Question 3 (15 Marks)

Define risk and discuss the steps involved in risk management planning.

Question 4 (15 Marks)

Explain what actions a project manager might take to motivate his/her team

Question 5 (15 Marks)

Explain what a project manager must do to ensure information is correctly managed.