



**TECHNICAL UNIVERSITY OF MOMBASA**  

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**SCHOOL OF HUMANITIES AND SOCIAL SCIENCES**  
**DEPARTMENT OF HOSPITALITY & TOURISM**  
**UNIVERSITY EXAMINATION FOR THE DIPLOMA IN**  
**HOTEL AND INSTITUTIONAL MANAGEMENT:**  
**BHC 2205: HOUSEKEEPING OPERATIONS THEORY II**  
**END OF SEMESTER EXAMINATION**

**SERIES: MAY 2016**

**TIME: 2 HOURS**

**DATE: Pick Date May 2016**

**Instructions to Candidates**

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

**Do not write on the question paper.**

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**SECTION A (Answer ALL the questions)**

**30 POINTS**

1. (a) Giving examples identify **THREE** types of waste (9 marks)
- (b) Identify **FIVE** types of surface finishes used for decoration purposes only. In each case state where they are suitably used (10 marks)
- (c) Outline **FIVE** properties of Terrazzo surface finish (5 marks)
- (d) Describe **THREE** main types of colours (6 marks)

**Section B**

2. (a) Explain **FIVE** requirements of a waste disposal system. (10 marks)
- (b) Explain **FIVE** advantages of wall papers (10 marks)
3. (a) Explain **SIX** points to consider in selection of a colour scheme (12 marks)
- (b) Describe **FOUR** types of polishes (8 marks)

4. (a) Explain **FIVE** basic principles of flower arrangements (10 marks)

- (b) Discuss TEN advantages of a carpet (10 marks)
5. (a) Describe the method of cleaning a staircase floor (10 marks)
- (b) Discuss TEN uses of floor mats (10 marks)