



# TECHNICAL UNIVERSITY OF MOMBASA

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SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

**UNIVERSITY EXAMINATION FOR THE:**

DIPLOMA IN TOURISM MANAGEMENT (DHIMJ/M16)

BHC 2205: HOUSEKEEPING OPERATIONS THEORY II

SPECIAL SUPPLEMENTARY EXAMINATION

**SERIES: SEPT. 2017**

**TIME: 2 HOURS**

**DATE: sept 2017**

## Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

**Do not write on the question paper.**

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## **SECTION A (Answer all the questions)**

**30POINTS**

### **QUESTION ONE**

Differentiate between solvent based paints and Emulsion paints. (10 marks)

b) State FIVE examples of functional surface finishes. (5 marks)

c) Outline SEVEN disadvantages of an Actual plan of work. (7 marks)

d) Outline EIGHT functions of a floor seal. (8 marks)

## **SECTION B (Answer only TWO questions)**

### **QUESTION TWO**

a) Explain SIX requirements that a waste disposal system should meet. (12 marks)

b) Discuss EIGHT ways in which a housekeeper should keep his/her feet clean and healthy.

(8 marks)

### **QUESTION THREE**

a) Explain FIVE ways of increasing the life expectancy of a surface finish. (10 marks)

b) Outline TEN requirements of a good floor polish. (10 marks)

### **QUESTION FOUR**

a) Draw the structure of carpet. (10 marks)

b) Explain FIVE factors to consider in selection of a colour scheme. (10 marks)

### **QUESTION FIVE**

a) Explain the meaning of TEN different colours of flowers. (10 marks)

b) Discuss FIVE ways in which a housekeeper would ensure guest personal security.

(10 marks)