



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM
UNIVERSITY EXAMINATION FOR THE:
DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT
DHIM M16
BHC 2103: TEXTILES AND LAUNDRY WORK
SERIES: DECEMBER 2016

TIME: 2 HOURS

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of five questions. Attempt **THREE** Questions.

Do not write on the question paper.

SECTION A (Compulsory) 30 marks

1. (a) Define the following terms
 - (i) Laundry work. (2 marks)
 - (ii) Textiles (2 marks)
 - (iii) Detergents (2 marks)
 - (iv) Finishing (2 marks)
 - (v) Water (2 marks)
- b) Explain two main classes of man-made fibres and in each class give two examples (4 marks)
- c) Explain in details the laundry processes in laundry room. (10 marks)
- d) Describe properties of wool as one of the natural fibres (6 marks)

SECTION B (Answer any TWO questions) 40marks)

2. Silk is a natural fibre produced by the silk worm. Discuss. **(20 marks)**
3. Explain factors to consider in selection of tools and equipment's in the laundry work. **(20 marks)**
4. Explain the classification of the following laundry Agents.
 - (a) Water. **(5 marks)**
 - (b) Stain Removers **(5 marks)**
 - (c) Detergents and soaps **(5 marks)**
5. Explain the procedures for different laundry processes **(20 marks)**