

TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT UNIVERSITY EXAMINATION FOR THE DEGREE OF:

BACHELOR OF TECHNOLOGY IN HOTEL AND HOSPITALITY

MANAGEMENT (BTHM S14-PT)

BDS 4440: ADVOCACY AND LOBBYING IN HOSPITALITY
END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2016

TIME:2HOURS

DATE: Pick Date DECEMBER 2016

Instructions to Candidates

You should have the following for this examination
-Answer Booklet, examination pass and student ID

This paper consists of ${\bf FIVE}$ questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Explain the advocacy role in hospitality (10 marks)
- b) Discuss the common elements of successful advocacy campaigns (20 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

Compare and contrast advocacy editorial and advertorials (20 marks)

QUESTION THREE

- a) Describe the role of an advocate (10 marks)
- b) Highlight the core considerations a lobbyist needs to take into account before embarking on a lobbying plan (10 marks)

QUESTION FOUR

Digital advocacy is one of the easiest, cheapest and best ways to stay engaged with your supporters. Discuss 5 considerations a hotel needs to take into account in order to effectively engage with this types of advocacy (20 marks)

QUESTION FIVE

Describe the different types of advocacy (20 Marks)