



# TECHNICAL UNIVERSITY OF MOMBASA

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SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

**UNIVERSITY EXAMINATION FOR THE DEGREE OF:**

**BACHELOR OF SCIENCE IN TOURISM MANAGEMENT (BSTM S16)**

**BHT 4106: SAFETY AND HEALTH ISSUES IN TOURISM & HOSPITALITY**

**SPECIAL SUPPLEMENTARY EXAMINATION**

**SERIES: SEPT. 2017**

**TIME: 2 HOURS**

**DATE: 19 Sep 2017**

**Instructions to Candidates**

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt **Choose** instruction.

**Do not write on the question paper.**

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**SECTION A (Answer all the questions)**

**30 POINTS**

**QUESTION ONE**

- a) Why is it important for a business to take liability insurance in relation to safety and security (10 marks)
- b) What is risk management and why is it important to a tourism and hospitality enterprise (10 marks)
- c) Describe the key steps to managing health and safety in an enterprise to ensure prevention of the occurrence of accidents and injuries (10 marks)

**SECTION B (Answer only TWO questions)**

**QUESTION TWO**

State and explain the factors included in a contingency plan for crisis management (20 marks)

### **QUESTION THREE**

Discuss why Occupational safety and health is an essential part of good business? (20 marks)

### **QUESTION FOUR**

Discuss the reasons as to why it makes business sense to invest in health, safety and security (20 marks)

### **QUESTION FIVE**

Discuss the impact of safety and security incidents to the hospitality and tourism industry (20 marks)