



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL STUDIES

DEPARTMENT OF HOSPITALITY & TOURISM

BACHELOR OF SCIENCE IN TOURISM MANAGEMENT (BSTMS14)

BHT 4203: AIR TICKETING

SPECIAL SUPPLEMENTARY EXAMINATIONS: SEPT. 2017

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **TWO** Sections **A** and **B**.
- Section **A** is Compulsory. Answer **ALL** questions.
- Answer any **TWO** questions in Section B.

SECTION A (Compulsory) 30 Marks

SECTION A

1a) Explain the following fare extracted from the Passenger Air Tariff manual

FARE TYPE	LOCAL CURRENCY	NUC	CARR CODE	RULE	GI	MPM & ROUTING
LONDON UK (LON)						
UNITED KINGDOM POUND STERLING (GBP)						
To MAURITIUS (MRU)						EH 7288
Y	1416	2292.01				EH
Y	2575	4168.03				EH
C	2238	3622.54				EH
C	4069	6586.30				EH
F	3420	5535.79				EH
F	6218	10064.79				EH
YLPX6M	1017	1646.17		Y042		EH
YJPX6M	1175	1901.91		Y042		EH
YKPX6M	1283	2076.73		Y042		EH
YHPX6M	1393	2254.78		Y042		EH
YEE6M	2074	3357.08		Y049		EH

(14 marks)

- b) International Air Transport Association has classified the world into some areas to facilitate airfare construction. Describe the **three** IATA Traffic Conference Areas
(6 marks)
- c) Explain the following linear fare calculation entries
LON BA AW532.53NUC532.53END ROE0.617797 (10 marks)

SECTION B

- 2a)** Explain **five** reasons why it is important for travel planners to have adequate knowledge in air fare construction and ticketing
(10 marks)
- b)** Identify **five** purposes for which Miscellaneous Charges Orders (MCOs) may be issued during air travel
- 3a)** Explain the following the fare code **YJP6M** (4 marks)
- b)** Explain **five** sources of fare information for travel agents (10 marks)
- c)** Explain the meaning of the following codes used in airline ticket sales
i.SITI
ii.SITO
iii.SOTI
iv.SOTO (6 marks)
- 4a)** Explain the content of currency conversion tables used in airfare construction (10 marks)
- b)** Identify the kind of information that may be found on a manual IATA passenger's airline ticket (10 marks)
- 5a)** Explain **five** conditions that are applicable to special fares in air fare construction (10 marks)
- b)** Describe the fare construction steps for normal fare open jaw (10 marks)

