



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF BUSINESS

Department of Business Administration

**UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF BUSINESS ADMINISTRATION
BACHELOR OF COMMERCE**

BHR 4310: ORGANISATION THEORY AND BEHAVIOUR

END OF SEMESTER EXAMINATIONS

SERIES: MAY 2016

TIME: 2 HOURS

INSTRUCTIONS

Answer Question **ONE (Compulsory)** and any other **TWO** Questions.

QUESTION 1

- a) Discuss the feature of bureaucracy. **(12 marks)**
- b) Discuss various kinds of status in organisations. **(8 marks)**
- c) Briefly discuss the contributions of Hawthorne studies. **(10 marks)**

QUESTION 2

- a) Discuss the characteristics of formal organisation. **(10 marks)**
- b) Discuss the functional aspects of status. **(10 marks)**

QUESTION 3

- a) Discuss the chief characteristics of classical organisation theory. **(12 marks)**
- b) Discuss any **FOUR** status symbols giving examples in an organisation of your choice. **(8 marks)**

QUESTION 4

- a) “Modern organisational area fertile place for politics to thrive”. Discuss this statement in relation to politics in organisation. **(12 marks)**
- b) “Since behaviour is generally predictable, there is no need to formally study OB”. Discuss. **(8 marks)**

QUESTION FIVE

Discuss a comparative distinction between formal and informal organisation. **(20 marks)**