



# TECHNICAL UNIVERSITY OF MOMBASA

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## SCHOOL OF BUSINESS

### DEPARTMENT OF BUSINESS ADMINISTRATION

### UNIVERSITY EXAMINATION FOR:

### DIPLOMA IN HUMAN RESOURCE MANAGEMENT

### BMK 2201: HUMAN RESOURCE MANAGEMENT II

### END OF SEMESTER EXAMINATION

**SERIES:** DECEMBER 2016

**TIME:** 2 HOURS

**DATE:** Pick Date Dec 2016

#### Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

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#### **Question ONE**

- |   |       |
|---|-------|
| a) State and explain the managerial of Human resource     | 8MKS  |
| b) Discuss the process of human resource                  | 12MKS |
| c) State and explain five sources of external recruitment | 10MKS |

#### **Question TWO**

Discuss the Comprehensive selection process in Human resource 20MKS

#### **Question THREE**

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|---|-------|
| a) State and explain five objectives of performance appraisal             | 10MKS |
| b) State and explain five considerations when setting up a safety program | 10MKS |

**Question FOUR**

- a) State and explain five functions of human resource management 10 MKS
- b) Discuss three levels of Collective bargaining 10MKS

**Question FIVE**

- a) Explain Five reasons of joining trade Unions 10MKS
- b) State and Explain contents of Job analysis 10MKS