

TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT UNIVERSITY EXAMINATION FOR THE DEGREE OF:

BACHELOR OF TECHNOLOGY IN HOTEL AND HOSPITALITY MANAGEMENT (BTHM S15 & BTHM S16-PT)

BHH4204: BEVERAGE KNOWLEDGE AND BAR OPERATIONS

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2016

TIME:2HOURS

DATE: Pick Date DECEMBER 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. AttemptChoose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

Discuss the below listed issues involved in bar management 101

- a) Distributors and vendors (5 marks)
- b) Explain the various employee issues that affect bar management (20 marks)
- c) Cash management (5 marks)

SECTION B (Answer only <u>TWO</u> questions)

40 POINTS

QUESTION TWO

Describe the procedure for creating fruit juice (20 marks)

QUESTION THREE

Describe the different type of Whiskeys, providing examples of brand available (20 marks)

QUESTION FOUR

Explain the questions and considerations for bar design, giving reason for their importance using your bar plan project for examples (20 marks)

QUESTION FIVE

- a) Discuss the replacement procedures of a gin bottle in a bar (10 marks)
- b) Highlight the selection criteria for supplies (10 Marks)