



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT
UNIVERSITY EXAMINATION FOR THE DEGREE OF:
BACHELOR OF SCIENCE IN TOURISM MANAGEMENT
(BTHM S16/J& S-FT)

BHH 4101: HEALTH SAFETY AND SECURITY IN HOSPITALITY

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2016

TIME: 2 HOURS

DATE: Pick Date DECEMBER 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt **Choose** instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) In what ways can individual travelers or visitors themselves may create problems for their own safety and security, and for their hosts as well? (10 mks)
- b) Discuss the global impact of safety and security incidents to the hospitality and tourism industry (20 mks)

SECTION B (Answer only TWO questions)

QUESTION TWO

Discuss the reasons as to why it makes business sense to invest in health and safety (20 Marks)

QUESTION THREE

Discuss the roles and responsibilities of employers and workers with regard to health and safety in the work place (20 mks)

QUESTION FOUR

Describe the various features/checks adopted by many hotels in the recent past in order to ensure the safety and security of their guests, employees and property (20 mks)

QUESTION FIVE

Safety and security is an important requirement in the success or failure of the hospitality and tourism industry. Discuss. (20 mks)