



# TECHNICAL UNIVERSITY OF MOMBASA

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SCHOOL OF BUSINESS

DEPARTMENT OF MANAGEMENT SCIENCE

**UNIVERSITY EXAMINATION FOR:**

**CERTIFICATE IN LOGISTICS AND TRANSPORT MANAGEMENT**

**BLT 1101: LOGISTICS AND TRANSPORT MANAGEMENT**

**END OF SEMESTER EXAMINATION**

**SERIES: DECEMBER 2016**

**TIME: 2 HOURS**

**DATE:** Pick Date Select Month Pick Year

## **Instructions to Candidates**

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

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## **Question ONE**

Meeting customer needs and requirements is one of the major objectives of Logistics management. Evaluate the various criteria used in achieving this objective with regard to the following areas:

- Explain **FIVE** service elements of the transaction phase in a logistics operation. (10mks)
- Identify and Explain **FIVE** Objectives of materials management
- State and explain the **KEY** participants in the Transportation Decisions process (10mks)

## **Question TWO**

- Explain **FIVE** functions of logistics. (10mks)
- State and Explain **FIVE** principles of Logistics information flow. (10mks)

## **Question THREE**

- Clearly illustrate the process of Transport Management. (10mks)
- Evaluate the elements of the Logistics Information System Flow. (10mks)

## **Question FOUR**

- Identify and explain **FIVE** factors that influence material handling and packaging costs (10mks)
- Evaluate the Factors effecting choice of packaging materials. (10mks)

## **Question FIVE**

- a) Explain the Logistics outsourcing process and its significance to an organisation. (10mks)
- b) Identify and explain **FIVE** internal strategic issues affecting global logistics. (10mks)