



TECHNICAL UNIVERSITY OF MOMBASA
SCHOOL OF BUSINESS

DEPARTMENT OF MANAGEMENT SCIENCE

DIPLOMA IN LOGISTICS AND TRANSPORT MANAGEMENT

BLT 2104: LOGISTICS & SUPPLY CHAIN MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: DECEMBER 2016

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of two printed pages.

QUESTION 1 (Compulsory)

- a) Tendering process is the backbone activity of any organization. Discuss various types of tendering that may be recommended during a procuring process. **(10 marks)**

- b) Describe the elements of Supply chain management stating the issues entailed **(10 marks)**

- c) Explain the criteria that could be used to evaluate and select a supplier? **(10 marks)**

QUESTION 2

- a) Describe the role of packaging in Supply chain management **(14 marks)**

- b) Outline and discuss the **FIVE** principles of total quality management **(6 marks)**

QUESTION 3

- a) Outline **FIVE** modes of transport commonly used bringing out their characteristics **(10 marks)**

- b) Explain the importance information technology on logistics **(10 marks)**

QUESTION 4

- a) Describe the components of logistics. **(10 marks)**

- b) Explain the principles of outsourcing to an organization **(10 marks)**

QUESTION 5

- a) Outline and explain the **FOUR** principles of ethics. **(10 marks)**
- b) Describe three generic porter's strategies? **(10 marks)**