



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN TRANSPORT AND LOGISTIC MANAGEMENT

BLT 2101 : HUMAN RESOURCE MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2016

TIME: 2 HOURS

DATE: Pick Date Select Month Pick Year

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of Choose No questions. Attempt Choose instruction.

Do not write on the question paper.

Question ONE

Q1a). Explain the principles of human resource management (10marks)

b). Explain five methods of employee development (10 marks)

c). Briefly discuss the functions of human resource management (10marks)

Question TWO

a) Explain in which ways an organisation could manage the careers of its employees. (10 marks)

b). Explain the following terms:

i) Retirement (5marks)

ii) Termination (5marks)

Question THREE

- a) Explain the contract of employment (10 marks)
- b) Explain the consequences of trade disputes (10 marks)

Question FOUR

- a) Outline the objectives of human resource planning (10 marks)
- b) State the Maslow's hierarchy of needs theory and show the way you can apply it in today's business environment (10 marks)

Question FIVE

- a) Explain the reasons the need of employees joining trade unions (10 marks)
- b) Given an opportunity to be an employee how would you handle the policy of equal employment opportunity (10 marks).