TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

UNIVERSITY EXAMINATION FOR:

BACHELOR OF SCIENCE IN COMPUTER SCIENCE AND MATHEMATICS

BMG 4250: PRINCIPLES OF INDUSTRIAL MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES: APRIL 2017

TIME: 2 HOURS

DATE: Pick Date July 2017

Instructions to Candidates
You should have the following for this examination
-Answer Booklet, examination pass and student ID
This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.
Do not write on the question paper.

Question ONE

a) The management of an organisation has to face a wide range of uncertainties in the process of planning. Discuss.

(10 marks)

b) Describe the strengths of a functional organisation structure.

(10 marks)

c) Describe the key activities involved in the staffing function.

(10 marks)

Question TWO

a) Describe the nature of management.   (10 marks)

b) Management is distinguished by various features.   (10 marks)

Question THREE

a) Describe the principles of the bureaucracy theory. (10 marks)

b) The line organisation structure enjoys certain strengths. Discuss. (10 marks)

Question FOUR

a) Describe the application of the Scientific Management Theory.

(10 marks)

b) An effective leader should play certain functions. Discuss. (10 marks)

Question FIVE

a) Every manager is required to plan. Discuss. (10 marks)

b) It is mandatory for every manager to perform the controlling function. Discuss.

(10 marks)