

TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT UNIVERSITY EXAMINATION FOR THE DEGREE OF:

BACHELOR OF SCIENCE IN TOURISM MANAGEMENT (BSTM S13)

BHT 4408: ECOTOURISM MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2016

TIME:2HOURS

DATE: Pick Date DECEMBER 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attemptquestion ONE (Compulsory) and any other TWO questions. **Do not write on the question paper.**

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- 1. a) Define the term "ecotourism" (5 Marks)
 - b) Ecotourism is applicable to all the elements of the tourism sector value chain. Explain. (10 Marks)
 - c) Outline 5 characteristics of an ecotourism product (5 Marks)
 - d) Management planning for wildlife national parks and reserves in Kenya should include ecotourism best practices. Describe the process of developing of an ecotourism management plan for a wildlife protected area (10 Marks)

SECTION B (Answer only <u>TWO</u> questions)

QUESTION TWO

2. A tourist hotel in Malindi region along the Kenya coastline is keen to have an ecotourism certification.

- a) Describe 5 requirements that the tourist hotel must have in order to qualify and achieve the certification successfully (10 Marks)
- b) Explain 5 benefits the hotel will gain from having the ecotourism certification (10 Marks)

QUESTION THREE

- 3. A tour operator has re-engineered its business model in order to adopt ecotourism for all the products it offers. Hence, the operator is recruiting a new ecotourism manager and has advertised the job vacancy in a national newspaper. Apply for the job as follows:
 - a) Outline 5 qualifications you have for the job of an ecotourism manager (10 Marks)
 - b) Describe 5 key job outputs or outcomes you will deliver as the ecotourism manager (10 Marks)

QUESTION FOUR

- 4. Ecotourism promotes and also advocates for equitable sharing of benefits accrued from tourism and travelers.
 - a) Describe the 5 types of benefits promoted through ecotourism (10 Marks)
 - b) Give 5 examples of non-financial benefits accrued from ecotourism (5 Marks)
 - c) Name 5 things that both the land owners and tourism operators must consider in negotiating a benefits sharing plan (5Marks)

QUESTION FIVE

5. a) "Ecotourism is a niche product whereby clients pay handsomely. But most critics claim that ecotourism is a failure because the financial gains do not benefit conservation or local people". Give 10 reasons why the critics commonly make this claim (20 Marks)