TECHNICAL UNIVERSITY OF MOMBASA EXAMINATIONS

FACULTY OF BUSINESS STUDIES DEPARTMENT OF BUSINESS

CAT ONE DIPLOMA IN HUMAN RESOURCE MANAGEMENT

ORGANISATION THEORY BMG2216

DATE: APRIL 2016 TIME 1HOUR

INSTRUCTIONS

Answer ALL Questions

Question ONE

Explain the relevance of the following features of an Organization.

i. Structure (5mks)
ii. Relationship (5mks)

Question TWO

Briefly explain the following terms as used in Administrative principle.

i. Division of work (5mks)
ii. Unity of command (5mks)

Question THREE

Mention FIVE ways through which Organization can reduce conflict. (10mks)