



TECHNICAL UNIVERSITY OF MOMBASA
SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

DIPLOMA IN BUSINESS ADMINISTRATION

DIPLOMA IN BUSINESS MANAGEMENT

BMG 2206: ORGANISATION THEORY AND BEHAVIOUR

END OF SEMESTER EXAMINATIONS

SERIES: DECEMBER 2015

TIME: 2 HOURS

INSTRUCTIONS

-This paper consists of **FIVE** questions.

-Answer Question **ONE compulsory** and answer and other **TWO** questions

-Do not write on this paper

This paper consists of TWO Printed Pages

QUESTION 1 - (Compulsory)

a) F.W Taylor discussed different principles which can enable management to be effective.

Discuss. **(10 marks)**

b) State and discuss the fundamental criticisms against the classical theory. **(10marks)**

c) Discuss the potential dangers of group decision making process. **(10 marks)**

QUESTION 2

a) Identify any **FIVE** features of a good Formal organization structure. **(10 marks)**

b) Discuss **FIVE** disadvantages of informal organization. **(10 marks)**

QUESTION 3

a) Discuss **FIVE** ways of how a leader can handle organizational politics. **(10 marks)**

b) Discuss the disadvantages of Bureaucracy. **(10 marks)**

QUESTION 4

a) Discuss any **FIVE** organizational buriens to communication. **(10 marks)**

b) Discuss various characteristics of motivation in an organization. **(10 marks)**

QUESTION 5

a) Scientific management brought about different benefits to the organization. Discuss **FIVE** of these benefits. **(10 marks)**

b) Discuss the various characteristics of organization behavior. **(10 marks)**