



# TECHNICAL UNIVERSITY OF MOMBASA

---

SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

**UNIVERSITY EXAMINATION FOR:**

**DIPLOMA IN HUMAN RESOURCE MANAGEMENT/BUSINESS**

**MANAGEMENT**

**BMG 2203: PRINCIPLE, THEORY & PRACTISE OF MANAGEMENT**

**END OF SEMESTER EXAMINATION**

**SERIES: DECEMBER 2016**

**TIME: 2 HOURS**

**DATE: Pick Date Dec 2016**

## **Instructions to Candidates**

You should have the following for this examination

*-Answer Booklet, examination pass and student ID*

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

---

## **Question ONE**

- (a) "What is Management? Briefly explain any five (5) functions of Management (**10 marks**)
- (b) Groups enable members' gain feelings of belongingness through which members derive esteem, recognition and status. Briefly identify and explain the four (4) types of groups that co-exist in every organization (**20 marks**)

## **Question TWO**

Controlling is one of the most important functions of management as it pin-points the deviations on the basis of which managers can take corrective actions". Briefly discuss the five (5) steps in the controlling process (**20 marks**)

### **Question THREE**

Briefly discuss the impact of the following environment factors to an organization. **(20 marks)**

- a) Suppliers
- b) Laws
- c) Customers
- d) Competitors

### **Question FOUR**

- (a) Explain any ten (10) universal principles of management according to Henri Fayol's administrative management thought. **(10 marks)**
- (b) Recruitment is an important activity in the staffing process of all organizations. Briefly discuss any four (4) sources of recruitment for organizations **(10 marks)**

### **Question FIVE**

Write short notes on the following

- a) Non- programmed decisions **(5 marks)**
- b) Line and staff Authority **(5 marks)**
- c) Co-ordination **(5 marks)**
- d) Job Specialization **(5 marks)**