



# TECHNICAL UNIVERSITY OF MOMBASA

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## SCHOOL OF BUSINESS

### DEPARTMENT OF BUSINESS ADMINISTRATION

#### UNIVERSITY EXAMINATION FOR:

#### DIPLOMA IN DBA, DSSO, DBM

#### BMG 2102: PRINCIPLES AND PRACTICE OF MANAGEMENT

#### SPECIAL SUPPLEMENTARY EXAMINATION

**SERIES:**AUGUST2017

**TIME:**2HOURS

**DATE:**Pick DateSep2017

#### Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

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#### SECTION A

##### Question ONE

- a) Explain characteristics of management. (4 marks)
- b) Discuss any EIGHT principles of management. ( 16 marks)
- c) Explain principles of Bureaucracy. ( 10 marks)

##### Question TWO

- a) Explain three categories of management roles proposed by Henry. (15 marks)
- b) Highlight 5 functions of management. (5 marks)

##### Question THREE

Describe SIX principles of scientific management as stipulated by Taylor and discuss their relevance to management today. (20 marks)

#### **Question FOUR**

Motivation is a way a leader influences certain behavior towards attainment of goals of organization. Discuss theories of motivation by:-

- i. Abrahams Maslow
- ii. Fredrick Herzberg

**( 20 marks)**

#### **Question FIVE**

Discuss and evaluate the three schools of management thought.

( 20 marks)