



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

FACULTY OF BUSINESS AND SOCIAL STUDIES

DEPARTMENT OF LIBERAL STUDIES AND COMMUNITY DEVELOPMENT

CERTIFICATE IN COMMUNITY DEVELOPMENT AND COUNSELING

(CCDC J10)

END OF SEMESTER EXAMINATIONS

APRIL/MAY 2010 SERIES

CCDC J010 : SOCIAL WORK PRACTICE

TIME: 2 HOURS

Instructions

1. This paper consists of **TWO** Sections **A** and **B**.
 - ✓ Answer **ALL** Questions in **SECTION A**.
 - ✓ Answer any **TWO** Questions from **SECTION B**.
2. All your answers must be written on the answer booklets provided.
3. Follow the Examination Rules.

SECTION A (30 MARKS)
(Answer **ALL** questions.)

QUESTION ONE

- (a) Explain any **FIVE** functions of social workers. **(10 Marks)**
- (b) Describe any **FIVE** problems social workers deal with. **(10 Marks)**

QUESTION TWO

- (a) Explain the **THREE** main forms of Community Work. **(6 Marks)**
- (b) Explain any **FOUR** qualities of a social worker. **(4 marks)**

SECTION B(40 Marks)

(Answer any **TWO** questions from this Section.)

QUESTION THREE

Explain any **FIVE** residential social work settings. **(20 Marks)**

QUESTION FOUR

- (a) Give the **THREE** types of Community Care. **(3 Marks)**
- (b) Explain **FIVE** typical examples of blocks to effective communication. **(10 Marks)**
- (c) Give **SEVEN** barriers of effective communication. **(7 marks)**

QUESTION FIVE

Explain in details any **FIVE** Essential skills in effective communication. **(20 Marks)**

QUESTION SIX

- (a) Give examples of any **FIVE** community professionals practicing in areas of human services. **(5 Marks)**
- (b) Explain any **FIVE** objectives of social work. **(10 Marks)**
- (c) Give any **FIVE** qualities of a good social work service. **(5 marks)**