



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies
DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

BHR 2203: HUMAN RESOURCE MANAGEMENT II

END OF SEMESTER EXAMINATIONS

SERIES: DECEMBER 2014

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) Discuss **FIVE** problems an organization is likely to encounter while carrying out human resource planning. **(10 marks)**
- b) Explain **FIVE** main objectives of performance appraisal. **(10 marks)**
- c) Discuss **FIVE** methods of employee separation in an organization. **(10 marks)**

QUESTION 2

- a) Explain **FIVE** methods organizations can use to reduce workplace accidents. **(10 marks)**
- b) Explain **FIVE** advantages of internal recruitment to an organization. **(10 marks)**

QUESTION 3

- a) Explain **FIVE** characteristics of a good employee compensation system. **(10 marks)**
- b) Discuss **FIVE** advantages of induction process to a new employee. **(10 marks)**

QUESTION 4

- a) Discuss **FIVE** ways employers can use to improve industrial relations. **(10 marks)**
- b) Discuss **FIVE** reasons as to why organizations need to carry out human resource planning. **(10 marks)**

QUESTION 5

Write short and clear notes on the parties to industrial relations. **(20 marks)**