



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF COMMERCE

BPC 4400: E-PROCUREMENT & SUPPLY CHAIN MANAGEMENT

SUPPLEMENTARY/SPECIAL EXAMINATIONS

SERIES: MARCH 2014

TIME: 2 HOURS

INSTRUCTIONS:

– Answer Question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages

QUESTION 1 (Compulsory)

- a) E-procurement is not a single application but consists of many different modules. Discuss the features and roles of at least **SIX** main types of e-procurement. **(10 marks)**
- b) Define the term stake-holder in e-procurement in an e-procurement environment while citing their related functions. **(10 marks)**
- c) Discuss at least **FIVE** benefits E-procurement contributes to supply chain management. **(10 marks)**

QUESTION 2

- a) What is an e-procurement business case and what **FIVE** criteria should its success be evaluated against. **(10 marks)**
- b) Identify possible causes of barriers in the implementation process of e-procurement systems and discuss how you would manage them to overcome any resistance. **(10 marks)**

QUESTION 3

- a) Identify at least **TWO** e-procurement planning tools, describe their main features and the benefits each of them can realize. **(10 marks)**
- b) There are several e-procurement systems available in the market. Describe the criteria you would use to determine that you are choosing the right applications. **(10 marks)**

QUESTION 4

- a) Describe the supply chain information management systems that should be integrated with e-procurement systems. **(10 marks)**
- b) What is E-SRM and what are its
 - i) E-procurement features and
 - ii) E-SCM features. **(10 marks)**

QUESTION 5

- a) Describe the types of cashable and non-cashable benefits the government can realize from an e-public procurement system. **(10 marks)**
- b) Discuss how you would assess E-procurement readiness in a firm. **(10 marks)**