



**TECHNICAL UNIVERSITY OF MOMBASA**  
**SCHOOL OF BUSINESS**

**DEPARTMENT OF BUSINESS ADMINISTRATION**

**DIPLOMA IN HUMAN RESOURCE MANAGEMENT**

**DIPLOMA IN BUSINESS ADMINISTRATION**

**DIPLOMA IN BUSINESS MANAGEMENT**

**BMG 2206: ORGANISATION THEORY AND BEHAVIOUR**

**END OF SEMESTER EXAMINATIONS**

**SERIES: DECEMEBR 2015**

**TIME: 2 HOURS**

**INSTRUCTIONS**

-This paper consists of **FIVE** questions.

-Answer Question **ONE compulsory** and answer and other **TWO** questions

-Do not write on this paper

**This paper consists of TWO Printed Pages**

**QUESTION 1 - (Compulsory)**

a) F.W Taylor discussed different principles which can enable management to be effective.

Discuss. **(10 marks)**

b) State and discuss the fundamental criticisms against the classical theory. **(10marks)**

c) Discuss the potential dangers of group decision making process. **(10 marks)**

**QUESTION 2**

a) Identify any **FIVE** features of a good Formal organization structure. **(10 marks)**

b) Discuss **FIVE** disadvantages of informal organization. **(10 marks)**

**QUESTION 3**

a) Discuss **FIVE** ways of how a leader can handle organizational politics. **(10 marks)**

b) Discuss the disadvantages of Bureaucracy. **(10 marks)**

**QUESTION 4**

a) Discuss any **FIVE** organizational buriers to communication. **(10 marks)**

b) Discuss various characteristics of motivation in an organization. **(10 marks)**

**QUESTION 5**

a) Scientific management brought about different benefits to the organization. Discuss **FIVE** of these benefits. **(10 marks)**

b) Discuss the various characteristics of organization behavior. **(10 marks)**