

TECHNICAL UNIVERSITY OF MOMBASA  
*School Of Business*

DEPARTMENT OF MANAGEMENT SCIENCE

DIPLOMA IN LOGISTICS AND TRANSPORT MANAGEMENT

BLT 2101: HUMAN RESOURCE MANAGEMENT

**QUESTION ONE**

- a. Performance appraisal enables the organization to assess the performance levels of the employees. Using relevant examples, discuss the process of performance appraisal.  
(10 marks)
- b. Employers actively source for the best talent on offer in the job market, briefly discuss any **FIVE** sources of external recruitment applied by such employers. (10 marks)
- c. Discuss **FIVE** challenges facing human resource management in the modern world today.  
(10 marks)

**QUESTION TWO**

- a. Explain any **FIVE** principles of wage and salary administration adopted by organizations today. (10 marks)
- b. Industrial disputes disrupt the smooth flow of organizations activities. Discuss any **FIVE** such forms of disputes. (10 marks)

**QUESTION THREE**

- a. Explain any **FIVE** reasons as to why organizations need to carry out regular training of their staff. (10 marks)
- b. Future planning is imperative for any organization. Discuss **FIVE** reasons as to why organizations need to carry out human resource planning. (10 marks)

**QUESTION FOUR**

- a. Discuss any **FIVE** objectives of performance management in the organization. (10 marks)
- b. Explain any **FIVE** ways of preventing accidents at workplace. (10 marks)

**QUESTION FIVE**

- a. Discuss any **FIVE** tests applied during the selection process in organizations today.  
(10 marks)
- b. Explain any **FIVE** emerging issues and trends in human resource management today.  
(10 marks)