

**TECHNICAL UNIVERSITY OF MOMBASA**

**SCHOOL OF BUSINESS**

**DEPARTMENT OF BUSINESS ADMINISTRATION**

**DIPLOMA IN LOGISTICS AND TRANSPORT MANAGEMENT**

**DIPLOMA HUMAN RESOURCE MANAGEMENT**

**DIPLOMA IN BUSINESS ADMINISTRATION**

**DIPLOMA IN ACCOUNTANCY**

**DIPLOMA IN BUSINESS MANAGEMENT**

**DIPLOMA IN PROCUREMENT AND MATERIALS MANAGEMENT**

**DIPLOMA NAUTICAL**

**DIPLOMA IN COMMUNITY HEALTH**

**DIPLOMA BUILDING AND CIVIL ENGINEERING**

**BEN 2202**

**ENTREPRENEURSHIP EDUCATION**

**MAY 2016**

**2 HOURS**

**SECTION A IS COMPULSORY. ATTEMPT ANY TWO QUESTIONS IN SECTION B**

## **SECTION A**

- 1 (a) Explain SIX characteristics of an effective decision making process (6marks)
- (b) Goal setting process is of importance to all types of organisations. Highlight FOUR characteristics of sound goals (4 marks)
- (c) Highlight five non-financial incentives that entrepreneurs could use to motivate employees in an enterprise (5 marks)
- (d) Explain five internal factors that motivate a person to become an entrepreneur (5 marks)
- (e) Briefly explain entrepreneurial behaviour that may lead to business Failure (10 marks)

## **SECTION B**

- 2 (a) List and describe the challenges that small scale business firms encounter in your country (10 marks)
  - (b) Describe five ethical issues that have negative effects on customers (10 marks)
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- 3 (a) Explain the impact of HIV/AIDS on business enterprises (10 marks)
  - (b) Every entrepreneur aims at being successful. In relation to this statement, explain skills that an entrepreneur should possess to be successful in running his business (10 marks)
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- 4 (a) Describe five sources of finance available to business organizations (10 marks)
  - (b) State and explain factors that an entrepreneur should put into consideration when determining the most suitable source of capital for his business (10 marks)
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- 5 (a) Discuss sources of information available to an entrepreneur on existing technology (8 marks)
  - (b)(i) Briefly explain FOUR types of risks that are faced by an entrepreneur (8 marks)
  - (ii) List ways an entrepreneur can manage risks in the enterprise (4marks)