



# TECHNICAL UNIVERSITY OF MOMBASA

## SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

### SOCIAL SCIENCES

#### UNIVERSITY EXAMINATION FOR:

#### DIPLOMA IN COMMUNITY DEVELOPMENT

#### BCD 2216: FORMATION AND MANAGEMENT OF COMMUNITY BASED ORGANISATIONS

#### END OF SEMESTER EXAMINATION

**SERIES: APRIL 2016**

**TIME: 3 HOURS**

**DATE: Pick Date May 2016**

#### Instructions to Candidates

You should have the following for this examination

*-Answer Booklet, examination pass and student ID*

This paper consists of **FIVE** questions. Attempt any **THREE** questions.

**Do not write on the question paper.**

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#### SECTION A: COMPULSORY

##### Question ONE

- (a) Explain four reasons that make organizations important in society. **(8 marks)**
- (b) Define organization structure. **(2 marks)**
- (c) Explain four elements of an organization structure. **(8 marks)**
- (d) Why are goals important to organizations? **(2 marks)**
- (e) Briefly discuss five types of organizational culture. **(10 marks)**

#### SECTION B: ANSWER ANY TWO QUESTIONS

##### Question TWO

- (a) Explain four stages of reaction to change in organizations. **(8 marks)**
- (b) Briefly discuss six effects of change in organizations. **(12 marks)**

### **Question THREE**

- (a) Define leadership. **(2 marks)**
- (b) Briefly discuss nine types of leaders in CBOs. **(18 marks)**

### **Question FOUR**

Explain ten ways through which effective leadership can be enhanced. **(20 marks)**

### **Question FIVE**

- (a) What is motivation? **(2 marks)**
- (b) Explain four reasons that make motivation important in CBOs. **(8 marks)**
- (c) Explain four things managers can do to maintain motivation levels in CBOs. **(8 marks)**
- (d) “A motivation package must be comprehensive”. Explain this statement. **(2 marks)**