



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

SOCIAL SCIENCES

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN COMMUNITY DEVELOPMENT

BCD 2216: FORMATION AND MANAGEMENT OF COMMUNITY BASED ORGANISATIONS

END OF SEMESTER EXAMINATION

SERIES: APRIL 2016

TIME: 3 HOURS

DATE: Pick Date May 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt any **THREE** questions.

Do not write on the question paper.

SECTION A: COMPULSORY

Question ONE

- (a) Differentiate between formal and informal organizations. **(4 marks)**
- (b) Explain five functions of an informal organization. **(10 marks)**
- (c) Differentiate between operative component and operational core. **(4 marks)**
- (d) Explain what organizational change is. **(2 marks)**
- (e) Briefly discuss five reasons that make organization culture important. **(10 marks)**

SECTION B: ANSWER ANY TWO QUESTIONS

Question TWO

- (a) Explain what a principle of organization is. **(2 marks)**
- (b) Briefly discuss nine principles of organization. **(18 marks)**

Question THREE

- (a) What is organizational change? **(2 marks)**
- (b) Briefly discuss nine causes of resistance to change in organizations. **(18 marks)**

Question FOUR

- (a) Briefly discuss seven factors that influence the culture of an organization. **(14 marks)**
- (b) Explain three external factors that can cause change in an organization. **(6 marks)**

Question FIVE

- (a) Briefly discuss the five hierarchies of needs according to Abraham Maslow. **(10 marks)**
- (b) Briefly discuss five challenges of motivation in CBOs. **(10 marks)**