TECHNICAL UNIVERSITY OF MOMBASA SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

HIGHER DIPLOMA IN HUMAN RESOURCE MANAGEMENT

BMG 3304: RISK MANAGEMENT AND INSURANCE

END OF SEMESTER EXAMINATIONS

SERIES: APRIL/MAY 2016

TIME: 2 HOURS

INSTRUCTIONS:

- -This paper consists of Sections A and B.
- -Section **A** is Compulsory. Answer any **TWO** questions in Section **B**.
- -Mobile phones are not allowed into examination room.
- -Cheating leads to disqualification.
- -This paper consists of Three printed pages.

Question One

a)	Differentiate	between	the f	following	classificat	tions of	risk s	giving	exam	oles
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i) Pure risk and speculative risk. (6 mks)

ii) Fundamental risk and Particular risk (6 mks)

b) You attend a strategic management meeting in your firm and a senior manager says that he does not see the need for the organization wasting resources on managing risk.

Explain to the managers why the organization should manage risk (10 mks)

c) Explain any **FOUR** methods of handling risk (8 mks)

Question Two

a) Explain SIX techniques of identifying risk in modern business (12 mks)

b) Explain FOUR internal risks that may face an organization (8 mks)

Question Three

- a) With the aid of a diagram, explain the risk management process in the organization (14 mks)
- b) In practice, some risks can be insured against while others are not. Highlight reasons why a risk may not be insurable (6 mks)

Question Four

a) Explain **SIX** principles of insurance (12 mks)

b) What is the role played by the government in risk management? (8 mks)

Question Five

a) Define the following terms in insurance

i)	Co-insurance	(3 mks)
ii)	Re-insurance	(3 mks)
iii)	Banc assurance	(3 mks)
iv)	Micro insurance	(3 mks)

v)	Sharia compliant insurance	(3 mks)
vi)	Captive insurers	(3 mks)
vii)	Underwriters	(2 mks)