



TECHNICAL UNIVERSITY OF MOMBASA EXAMINATIONS

FACULTY OF BUSINESS STUDIES DEPARTMENT OF BUSINESS

CAT ONE DIPLOMA IN HUMAN RESOURCE MANAGEMENT

ORGANISATION THEORY BMG2216

DATE: APRIL 2016 TIME 1HOUR

INSTRUCTIONS

Answer ALL Questions

Question ONE

Explain the relevance of the following features of an Organization.

- i. Structure (5mks)
- ii. Relationship (5mks)

Question TWO

Briefly explain the following terms as used in Administrative principle.

- i. Division of work (5mks)
- ii. Unity of command (5mks)

Question THREE

Mention FIVE ways through which Organization can reduce conflict. (10mks)