



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM
UNIVERSITY EXAMINATION FOR THE DIPLOMA IN
HOTEL AND INSTITUTIONAL MANAGEMENT:
BHC 2205: HOUSEKEEPING OPERATIONS THEORY II
END OF SEMESTER EXAMINATION

SERIES: MAY 2016

TIME: 2 HOURS

DATE: Pick Date May 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer ALL the questions)

30 POINTS

1. (a) Giving examples identify **THREE** types of waste (9 marks)
- (b) Identify **FIVE** types of surface finishes used for decoration purposes only. In each case state where they are suitably used (10 marks)
- (c) Outline **FIVE** properties of Terrazzo surface finish (5 marks)
- (d) Describe **THREE** main types of colours (6 marks)

Section B

2. (a) Explain **FIVE** requirements of a waste disposal system. (10 marks)
- (b) Explain **FIVE** advantages of wall papers (10 marks)
3. (a) Explain **SIX** points to consider in selection of a colour scheme (12 marks)
- (b) Describe **FOUR** types of polishes (8 marks)
4. (a) Explain **FIVE** basic principles of flower arrangements (10 marks)

- (b) Discuss TEN advantages of a carpet (10 marks)
- 5.
 - (a) Describe the method of cleaning a staircase floor (10 marks)
 - (b) Discuss TEN uses of floor mats (10 marks)