



**TECHNICAL UNIVERSITY OF MOMBASA**

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**SCHOOL OF BUSINESS**

Department of Business Administration

**UNIVERSITY EXAMINATIONS FOR DEGREE IN  
BACHELOR OF BUSINESS ADMINISTRATION  
BACHELOR OF COMMERCE**

**BHR 4310: ORGANISATION THEORY AND BEHAVIOUR**

**END OF SEMESTER EXAMINATIONS**

**SERIES: MAY 2016**

**TIME: 2 HOURS**

**INSTRUCTIONS**

Answer Question **ONE (Compulsory)** and any other **TWO** Questions.

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**QUESTION 1**

- a) Discuss the feature of bureaucracy. **(12 marks)**
- b) Discuss various kinds of status in organisations. **(8 marks)**
- c) Briefly discuss the contributions of Hawthorne studies. **(10 marks)**

**QUESTION 2**

- a) Discuss the characteristics of formal organisation. **(10 marks)**
- b) Discuss the functional aspects of status. **(10 marks)**

**QUESTION 3**

- a) Discuss the chief characteristics of classical organisation theory. **(12 marks)**
- b) Discuss any **FOUR** status symbols giving examples in an organisation of your choice. **(8 marks)**

#### **QUESTION 4**

- a) “Modern organisational area fertile place for politics to thrive”. Discuss this statement in relation to politics in organisation. **(12 marks)**
- b) “Since behaviour is generally predictable, there is no need to formally study OB”. Discuss. **(8 marks)**

#### **QUESTION FIVE**

Discuss a comparative distinction between formal and informal organisation. **(20 marks)**