



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies
DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN LOGISTICS AND TRANSPORT MANAGEMENT

BLT 2101: HUMAN RESOURCE MANAGEMENT

SUPPLEMENTARY/SPECIAL EXAMINATIONS

SERIES: OCTOBER 2014

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) With the aid of a well labelled diagram, explain the process of human resource planning. **(10 marks)**
- b) Discuss **FIVE** sources of information for job analysis in the organization. **(10 marks)**
- c) Explain **FIVE** demerits of external recruitment in the organization. **(10 marks)**

QUESTION 2

- a) Discuss any **FIVE** importance of human resource management in the organization. **(10 marks)**
- b) Explain **FIVE** uses of information obtained from performance appraisal. **(10 marks)**

QUESTION 3

- a) Describe **FIVE** objectives of performance management. **(10 marks)**
- b) Discuss any **FIVE** measures that can be put in place for preventing accidents in the workplace. **(10 marks)**

QUESTION 4

- a) Explain any **FIVE** methods of training in the organization. **(10 marks)**
- b) Discuss **FIVE** factors that are considered when coming up with an effective reward programme. **(10 marks)**

QUESTION 5

- a) Discuss any **FIVE** emerging issues in human resource management. **(10 marks)**
- b) Explain any **FIVE** significance of placement in the organization. **(10 marks)**