



TECHNICAL UNIVERSITY OF MOMBASA

FACULTY OF ENGINEERING AND TECHNOLOGY

DEPARTMENT OF MECHANICAL & AUTOMOTIVE ENGINEERING

UNIVERSITY EXAMINATION FOR:

BACHELOR OF SCIENCE IN MECHANICAL ENGINEERING

EMG 2516 : INDUSTRIAL MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES: APRIL 2016

TIME: 2 HOURS

DATE: Pick Date May 2016

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- (a) Briefly explain any **three** critical skills a required in management. **(6marks)**
- (b) Table 1. Shows the cost in \$ of locating four machines; 1, 2, 3, and 4 in locations A, B, C, D, and E.

Table 1:

	LOCATION				
MACHINE	A	B	C	D	E
1	10	7	6	11	9
2	6	4	7	9	8
3	8	6	5	6	7
4	9	5	3	12	10

Determine the optimal location for the machines below using the assignment method. **(10 marks)**

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(c) Explain the relationship between the following terms;

(i) Productivity and Production

(ii) Productivity and Profitability **(4marks)**

(d) Explain briefly how benchmarking can help companies with continuous improvement. **(5marks)**

(e) Show the Structure of ISO 9000's standards on a flow chart. **(5marks)**

Question TWO

(a) Briefly describe the evolution of Total Quality Management. **(8 marks)**

(b) Outline at least **four** key elements of Ishikawa's philosophy on quality. **(4marks)**

(c) Quality affects all aspects of the organization and has dramatic cost implications. Explain the various types of costs of quality. **(8 marks)**

Question THREE

(a) Explain **any three** factors to be considered when selecting a facility layout method. **(6 marks)**

(b) State any **two** specific objectives of undertaking a facility layout study. **(2 marks)**

(c) The desired daily output for an assembly line is 360 units. This assembly line will operate 450 minutes per day. Table 2 contains information on this product's task times and precedence relationships.

Table 2.

Task	Task time (s)	Immediate predecessor
A	30	–
B	35	A
C	30	A

D	35	B
E	15	C
F	65	C
G	40	E,F
H	25	D,G

- (i) Draw the precedence diagram,
- (ii) Determine the work station cycle time,
- (iii) Balance this line using the largest number of following tasks and the longest task time as a second criterion.
- (iv) Determine the efficiency. **(12 marks)**

Question FOUR

- (a) State the various forms of Industrial ownerships in Kenya and give two advantages and two disadvantages of each. **(8marks)**
- (b) Briefly explain any **four** functions of management. **(8marks)**
- (c) State **four** benefits of work study as a technique of scientific management **(4marks)**

Question FIVE

- (a) Discuss the following methods of replenishment procedures in inventory control.
 - (i) Fixed quantity method
 - (ii) Fixed interval method **(10marks)**
- (b) Explain the functions of inventory control with respect to the following:
 - (i) Raw materials
 - (ii) Work in progress **(6marks)**
- (c) State any **four** techniques of increasing productivity. **(4 marks)**