# THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE <br> Faculty of Business \& Social Studies <br> DEPARTMENT OF HOSPITALITY \& TOURISM 

DIPLOMA IN CATERING \& ACCOMMODATION MANAGEMENT
(DCAM A09)

FOOD \& BEVERAGE CONTROL

END OF SEMESTER II EXAMS
SERIES: APRIL/MAY 2010
TIME: 2 HOURS

## INSTRUCTIONS TO CANDIDATES

1. The paper consists of TWO Sections $\mathbf{A}$ and $\mathbf{B}$.
2. Section A is compulsory.
3. Answer any TWO questions from Section B.
4. All questions in Section B carry equal marks.
5. Cheating leads to DISQUALIFICATION.
6. Switch Off your Mobile Phones.

SECTION A<br>(Compulsory - 30 Marks)

## QUESTION ONE

(a) Give the meaning of the term costing.
(b) Define THREE main elements of costs and in each case give TWO examples.
(c) Describe THREE concepts of profit.
(d) Outline FIVE ways of minimizing costs in the kitchen.
(e) Explain FOUR objectives of control.

## SECTION B

(Answer ANY TWO Questions in this Section.)

## QUESTION TWO

(a) Identify the importance of the financial policy in a catering establishment.
(2 Marks)
(b) Describe the FOUR P's of the marketing policy of catering establishments.
(8 Marks)
(c) Describe FIVE factors which are classified under the catering policy.
(10 Marks)

## QUESTION THREE

(a) You have been employed as a food and beverage manager in a Hotel. Explain FIVE control problems you are likely to encounter.
(10 Marks)
(b) Describe ANY FIVE areas of control application in catering establishment.
(10 Marks)
QUESTION FOUR
(a) Differentiate between fixed costs, semi-fixed costs and variable costs.
(b) Kiziwi restaurant has a seating capacity to serve up to 20,000 customers in a month and the average spending power of each is Sh.50. The fixed costs of the restaurant are $\mathrm{Sh} .30,000$ per month and it operates at a variable cost of 40 per cent.
Express this information in a break-even chart and show the margin of safety.
(14 Marks)

## QUESTION FIVE

(a) Explain SIX reasons for costing a menu.
(12 Marks)
(b) Explain THREE factors which determine selling prices.
(6 Marks)

