



# Technical University of Mombasa

*Faculty of Applied and Health Sciences*

DEPARTMENT OF **MEDICAL SCIENCES**  
DIPLOMA IN PHARMACEUTICAL TECHNOLOGY  
(DPT12M)

## **APM 2102 : SOCIAL ADMINISTRATION PHARMACY (SAP)**

**SPECIAL/SUPPLEMENTARY: EXAMINATIONS**

**SERIES:** February 2013

**TIME:** 3 HOURS

### **INSTRUCTIONS:**

You should have the following for this examination

- *Answer booklet*

This paper consists of **THREE** sections.

Answer all questions in the paper

Section **A** is multiple choice questions.

Circle the correct response and avoid guess work half a mark will be deducted for any wrong response.

Section **B** has essay questions.

Attempt **ALL** questions in this section in the answer booklet provided.

Section **C** Answer **THREE** questions in this section

*This paper consists of 8 PRINTED pages*

## SECTION A (40MARKS)

1. When tactile type of hallucination occur, the hallucinating individual has.
  - a) An illusion of seeing something that is actually not present
  - b) An illusion of hearing something that is actually not present
  - c) An illusion of being touched when nothing has touched the person
  - d) An illusion of smelling something that is not present
  
2. At what stage in the development of a child is the strongest bond of affection directed towards a specific individual:
  - a) 0 – 5 months
  - b) 6 – 8 months
  - c) 1 – 5 years
  - d) 13 – 19 years
  
3. The psychologist B. F. Skinner pioneered research in:
  - a) Operant conditioning
  - b) Classical conditioning
  - c) Psychoanalysis
  - d) Social learning
  
4. Most people express emotions by gritting their teeth and clenching fists to indicate
  - a) Fear
  - b) Affection
  - c) Disapproval
  - d) Anger
  
5. Most people with phobias are likely to keep them under control by:
  - a) Simply practicing avoidance
  - b) Taking antidepressant drugs to control the phobias
  - c) Taking psychotropic drugs to suppress reoccurrence
  - d) Taking counseling sessions
  
6. Which of the following set of behaviors are defense mechanism expressions?
  - a) Biting, yawning, Sneezing
  - b) Denying, repressing, projecting
  - c) Sulking, fighting, feeling guilty
  - d) Grunting, staining, gasping
  
7. The following are grounds for annulment of a marriage except:
  - a) Misrepresentation
  - b) Concealment of important information
  - c) Misunderstanding on acceptability of own children
  - d) Sickness
  
8. Children's home is an institution that cares for children from the following backgrounds except
  - a) Orphans
  - b) Abandoned

- c) Simple parent family
  - d) Neglected or abused
9. Which of the following best explains the meaning of operant condition
- a) A reflex response becomes associated with a stimulus which would not naturally activate that behavior
  - b) A behavior that results into pleasant consequences is likely to be repeated in the same circumstances
  - c) Learning not to respond to a particular stimulus full owing a negative experience
  - d) Occurs when a stimulus becomes associated with another stimulus or with particular consequences
10. In human the highest percentage of sensory input comes through
- a) Visual
  - b) Hearing
  - c) Olfactory
  - d) Touch
11. One of the best known types of associative learn is
- a) Observational learning
  - b) Programmed learning
  - c) Classical conditioning learning
  - d) Habituation learning
12. Which of the following does not manifest an aggressive behavior?
- a) A woman files into a temper and pours hot water on a cat
  - b) A frustrated man in his temper slams the door of his friend's car so hard that the windows are shattered
  - c) A lorry driver notices a man whom he considered an enemy and mounts the pavement knocking the man down
  - d) A housewife who finds a neighbor's dog licking on her children's food hit the dog breaking its hand legs
13. The foetus, during its development in the womb makes spontaneous movement patterns for reasons indicated below except:
- a) Serve to exercise the developing system and aid the growing joints take their correct shape
  - b) Provide a high level of input to the developing ears, eyes, and other sensory receptors
  - c) Prevent adhesion to the uterine wall
  - d) It is a way of playing
14. For the average boy the growth spurt is experienced between:
- a) 8 – 9 years
  - b) 13 – 15 years
  - c) 15 – 18 years
  - d) 16 – 19 years

15. Widowhood is more common for women because of the following except:
- Gender differences in average longevity.
  - Men engage in more risky behavior
  - Women are more religious
  - Women tend to marry older men
16. The theory of learning which is based on the belief that human learning principle is on rewarding behaviours as they occur is referred to as:
- Cognition and association school of learning
  - Conditioning classical operator
  - Observational and social learning
  - Humanistic theory of learning
17. Abraham Maslow's hierarchy of needs adopts one of the following orders of needs
- Safety, basic physiological esteem, belonging and love and self-actualization
  - Basic physiological, safety, belonging and love, esteem and self-actualization
  - Esteem, safety, basic physiological, belonging and love and self-actualization
  - Self-actualization, esteem basic physiological, belonging and love and safety needs.
18. Olfactory hallucination are defined as an illusion of :
- Seeing something that is actually not present
  - Smelling something that is not present.
  - Hearing sounds that are not present
  - Sensing a physical touch that is not present.
19. Which of the following options best helps to reduce prejudice in the work place?
- Further training
  - True acquaintance
  - Casual contact
  - Confrontation
20. Agoraphobia is a type of phobia and is manifested by:
- Fear of open/meeting places
  - Fear of high places/height
  - Fear of insects/Rodents
  - Fear of social gathering/eating in public
21. Which of the following is considered an act of aggression?
- A man in a fit of anger kicks a cat
  - A man frustrated by non-performance of his son in school slams a glass door so hard that the glass shatters
  - Desiring to take revenge, a young woman destroys photographs of her lover who has walked out on her
  - Out of desperation for revenge, a man sets ablaze clothes of his estranged wife
22. Which of the following challenges are not associated with poor orphans?

- a) Lack of basic needs
  - b) Psychological problems
  - c) Inferiority complex
  - d) Superiority complex
23. Physical separation of spouses has the following consequences except:
- a) It always leads to divorce
  - b) It allows spouses time and space to reflect on future implications.
  - c) A couple will separate with the hope of getting a divorce
  - d) Children are entitled to stay with either of the parents
24. In psychological development individuals need to have healthy experiences of the following emotions except
- a) Love
  - b) Acceptance
  - c) Appreciation
  - d) Success
25. The basic principle on which Gestalt's perceptual organization depends on is defined as:
- a) Good form
  - b) Similarity
  - c) Proximity
  - d) Closure
26. Which of the following best describes an extrovert personality?
- a) Reserved
  - b) Impulsive
  - c) Pessimistic
  - d) Cautious
27. The following are true about phobia except:
- a) They are irrational fear of an object or situation
  - b) Most people keep them under control by simply practicing avoidance
  - c) They are thought to originate from family learning through classical or operant conditioning.
  - d) Sufferers do not usually realize that their fears are irrational
28. Successive shifts of visual fixation from object to object by a newly-born infant is known as:
- a) Glances
  - b) Scrutiny
  - c) Saccades
  - d) Jumps
29. Adolescence is a transitional stage between:
- a) Infancy and childhood
  - b) Childhood and teenage hood
  - c) Childhood and adulthood
  - d) Childhood and old age

30. Working memory refers to the following:
- a) A place for storing data
  - b) A store that deals with items currently being processed
  - c) A computer component for processing information
  - d) A library where specialized books are stored

### SECTION B

31. Differentiate between assimilation and accommodation. (4marks)
32. How can children who lack friends be assisted? (2marks)
33. What is ethnic prejudice? (2marks)
34. Why are boys and girls sex-typed early in life (2marks)

### SECTION C

35. a. Briefly discuss causes of single parenting (8marks)
- b. What is meant by legal separation (2marks)
- c. Define perceptual constancy (2marks)
- d. Briefly discuss the three perceptual constancies (6marks)
- e. What is a perceptual set? (2marks)
36. a. Differentiate between illusion and hallucination (4marks)
- b. How do hallucinations occur? (2marks)
- c. What is classical conditioning? (2marks)
- d. Briefly discuss **four** types of reinforcement (8marks)
- e. Briefly discuss the two basic needs of human beings according to Carl Rogers (4marks)
37. a. Sigmund Freud divides human personality into three components. Discuss these (6marks)
- b. Briefly discuss all the major general factors that influence personality (12marks)
- c. What is social perception? (2marks)
38. a. Define Prejudice (2marks)
- b. Briefly discuss three psychological processes underlying social identification (6marks)

- c. Explain three developments that take place during the foetal stage (6marks)
  - d. Define anticipation (2marks)
  - e. What is the mode of learning for infants? (4marks)
- 39.
- a. Define mental illness (2marks)
  - b. Briefly discuss **four** types of anxiety disorders (8marks)
  - c. Briefly discuss **five** causes of mental disorder (10marks)