



**TECHNICAL UNIVERSITY OF MOMBASA**  
***Faculty of Business & Social Studies***

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT  
(DHIM S14)

**BHC 2104: PROPERTY MANAGEMENT**

SPECIAL/SUPPLEMENTARY EXAMINATIONS

**SERIES: FEBRUARY 2015**

**TIME: 2 HOURS**

**INSTRUCTIONS:**

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- *This paper consists of Two printed pages.*

## SECTION A (Compulsory) 30 Marks

### QUESTION 1

- a) Define the following terms:
- i) Property management. (2 marks)
  - ii) Accommodation (2 marks)
  - iii) Catering (2 marks)
  - iv) Hospitality (2 marks)
  - v) Building fabrics. (2 marks)
- b) State and explain **SIX** types of waste disposal methods. (10 marks)
- c) Explain the care and maintenance of a food processor in the kitchen. (10 marks)

## SECTION B (Answer any **TWO** questions) 40 Marks

### QUESTION 2

Explain various types of fuel on a catering premises. (20 marks)

### QUESTION 3

Describe the following classes of catering and accommodation premises:

- a) High risks
  - b) Commercial
  - c) Welfare
- (20 marks)

### QUESTION 4

Explain **FIVE** factors to consider when selecting a location for a catering and accommodation premises. (20 marks)

### QUESTION 5

Discuss the functions of the following equipment in catering and accommodation premises

- a) Food processor (5 marks)
- b) Washing machine (5 marks)
- c) Refrigerators (5 marks)
- d) Electric iron (5 marks)