



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

HIGHER DIPLOMA IN HUMAN RESOURCE MANAGEMENT

BLS 3130: COUNSELLING AND CONSULTANCY

SPECIAL/SUPPLEMENTARY EXAMINATIONS

SERIES: MARCH 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

Explain the **TEN** types of managerial roles that a management consultant should provide to the clients business. **(30 marks)**

QUESTION 2

Distinguish law and ethics using examples from counselling and consultancy. **(20 marks)**

QUESTION 3

You have been invited as an expert to assist a Disciplinary Committee to prove that a professional counsellor has engaged in a malpractice. Demonstrate how you would assist this matter to be put to rest. **(20 marks)**

QUESTION 4

Discuss the functions of ethical code in any profession. Also highlight the inherent limitations in the circles. **(20 marks)**

QUESTION 5

Explain the **FIVE** moral principles that serve as guide when professional counselor are faced with a difficult question regarding a course of action. **(20 marks)**