



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN HUMAN RESOURCE MANAGEMENT
DIPLOMA IN BUSINESS ADMINISTRATION

BMG 2203: THEORY AND PRACTICE OF MANAGEMENT

SPECIAL/SUPPLEMENTARY EXAMINATIONS

SERIES: MARCH 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) “Management is the dynamic life giving element of a business”. Explain **(10 marks)**
- b) Discuss any **FIVE** limitations of line organization structure. **(10 marks)**
- c) Explain the characteristics of authority. **(10 marks)**

QUESTION 2

- a) Explain the main factors that determine delegation of authority. **(10 marks)**
- b) Discuss the main stages involved in decision making. **(10 marks)**

QUESTION 3

- a) Why is it important to develop business policies? **(10 marks)**
- b) Explain the uncontrollable factors in forecasting. **(10 marks)**

QUESTION 4

- a) Discuss any **SEVEN** techniques of co-ordination. **(14 marks)**
- b) Explain the main steps in the selection process. **(6 marks)**

QUESTION 5

- a) Discuss **SIX** ways of motivating staff. **(12 marks)**
- b) Explain autocratic leadership style. **(8 marks)**