

TECHNICAL UNIVERSITY OF MOMBASA Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN HUMAN RESOURCE MANAGEMENT DIPLOMA IN BUSINESS MANAGEMENT

BMG 2203: THEORY AND PRACTICE OF MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE** (**Compulsory**) and any other **TWO** questions.
- Do not write on the question paper

This paper consists of Two printed pages.

QUESTION 1	(Compulsory)
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a) 'Management is a dynamic life-giving element in every business' explain. (10 marks)

b) Discuss any **FIVE** limitations of line organization structure. (10 marks)

c) Explain the characteristics of authority. (10 marks)

QUESTION 2

a) Clearly explain **SIX** differences between power and authority. (12 marks)

b) Discuss any **FOUR** sources of power. (8 marks)

QUESTION 3

a) Citing examples discuss any **SIX** guidelines of effective delegation of authority. (12 marks)

b) Explain **FOUR** factors affecting decentralization of authority. (8 marks)

QUESTION 4

a) Explain the advantage of management by objectives (MBO). (10 marks)

b) Highlight disadvantages of group decision making. (10 marks)

QUESTION 5

a) Explain how Max Weber's principles of management are applied in Kenyan organizations today.

(8 marks)

b) Discuss how external environment contracts affect organizations today. (12 marks)