



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business and Social Studies

DEPARTMENT OF BUSINESS STUDIES

UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF BUSINESS ADMINISTRATION

BHR 4404: LEADERSHIP AND TEAM BUILDING

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- Answer Question **ONE (Compulsory)** and any other **TWO** questions.
- Do not write on the question paper

This paper consists of Two printed pages

QUESTION 1 (Compulsory)

- a) Highlight **FIVE** fundamental differences between management and leadership. **(10 marks)**
- b) Explain **FIVE** core competences of organizational leaders. **(10 marks)**
- c) Write short notes on the **FIVE** group formation/development stages. **(10 marks)**

QUESTION 2

- a) Discuss **FOUR** current issues in leadership team building. **(10 marks)**
- b) Explain the **THREE** needs highlighted in ALDERFERS ERG Theory of motivation. **(10 marks)**

QUESTION 3

- a) Using a well labelled diagram discuss the managerial grid leadership style. (10 marks)
- b) Highlight the **THREE** critical dimensions of leadership situations according to least preferred co-worker (LPC) Model. (10 marks)

QUESTION 4

- a) Describe Pondy's **FOUR** categories that can cause conflicts to emerge in the workplace. (8 marks)
- b) Discuss the concept of conflict as a dynamic process consisting of various stages. (12 marks)

QUESTION 5

Discuss **FIVE** major types of TEAMS in todays organizations. (20 marks)