

# TECHNICAL UNIVERSITY OF MOMBASA Faculty of Business and Social Studies

DEPARTMENT OF BUSINESS STUDIES

## UNIVERSITY EXAMINATIONS FOR DEGREE IN BACHELOR OF BUSINESS ADMINISTRATION BACHELOR OF COMMERCE

#### **BHR 4407: HUMAN RESOURCE PLANNING**

END OF SEMESTER EXAMINATIONS
SERIES: APRIL 2015
TIME: 2 HOURS

#### **INSTRUCTIONS:**

- Answer Question ONE (Compulsory) and any other TWO questions.
- Do not write on the question paper

## This paper consists of Two printed pages

#### **QUESTION 1 (Compulsory)**

- a) Explain the various internal factors of an organization that affect human resource needs. (10 marks)
- b) Explain the considerations that should be borne in mind by the human resource planning team when they are preparing the manpower plan of the organization. (10 marks)
- c) In the course of planning for manpower, the human resource planning committee can encounter challenges. Discuss. (10 marks)

#### **QUESTION 2**

- a) Explain the procedures that should be used by management in the event of considering outplacement of workers. (10 marks)
- b) Discuss the action that the management can take in an effort to reduce labour turnover. (10 marks)

## **QUESTION 3**

a) Explain the different types of human resource planning.

**(10 marks)** 

b) Explain the salient features that characterize human resource planning.

**(10 marks)** 

### **QUESTION 4**

- a) During human resource planning, the management of an organization may make decisions on surplus of workers. Discuss. (10 marks)
- b) Explain the plans that the human resource planning team would have to make use of during the planning of manpower of an organization. (10 marks)

## **QUESTION 5**

Discuss the sequence of human resource planning.

**(20 marks)**