



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business and Social Studies

DEPARTMENT OF BUSINESS STUDIES

UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF BUSINESS ADMINISTRATION
BACHELOR OF COMMERCE

BHR 4310: ORGANIZATION THEORY AND BEHAVIOUR

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- Answer Question **ONE (Compulsory)** and any other **TWO** questions.
- Do not write on the question paper

This paper consists of Two printed pages

QUESTION 1 (Compulsory)

- a) Discuss the determinants of organizational behaviour. **(8 marks)**
- b) Why do managers need a conceptual framework for studying organizational behaviour? **(8 marks)**
- c) “Since organizational Behaviour is common sense there is no need of studying it formally”. Discuss. **(14 marks)**

QUESTION 2

- a) In what respect is Organizational Behaviour different from organization theory? **(8 marks)**
- b) Discuss the contributory disciplines to the field of Organizational Behaviour. **(12 marks)**

QUESTION 3

- a) Discuss the benefits of scientific management. **(10 marks)**
- b) Discuss the main limitations of the neoclassical approach to organization. **(10 marks)**

QUESTION 4

- a) Discuss the importance of status systems in an organization. **(10 marks)**
- b) Briefly discuss the classification of traditional organization theory. **(10 marks)**

QUESTION 5

Discuss how the challenges and opportunities affect Organizational Behaviour in the near future. **(20 marks)**