



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT
(DHIM J15)

BHC 2104: PROPERTY MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2015

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- *This paper consists of Two printed pages.*

SECTION A (Compulsory) 30 Marks

QUESTION 1

- a) Define the following terms:
- i) Water (2 marks)
 - ii) Ventilation (2 marks)
 - iii) Leakages (2 marks)
 - iv) Fume extractors (2 marks)
- b) Explain **SIX** factors to consider when planning, design and layout for a catering and accommodation premises. (12 marks)
- c) List down **TEN** major components of a building. (10 marks)

SECTION B (Answer any TWO questions) 40 Marks

QUESTION 2

Explain the following design details of a building:

- a) Pillar (10 marks)
- b) Roofing (10 marks)

QUESTION 3

Discuss care and maintenance of the following catering and accommodation equipments:

- a) Food mixers (5 marks)
- b) Floor scrubbing machine (5 marks)
- c) Electric washing machine (5 marks)
- d) Food slicer (5 marks)

QUESTION 4

Explain the uses of the following technology used in catering premises.

- a) Biogas (4 marks)
- b) Charcoal (4 marks)
- c) Kerosene (4 marks)
- d) Solar (4 marks)
- e) Wood fuel/fire wood sawdust (4 marks)

QUESTION 5

Explain **FIVE** methods of clearing and disposing of wastes. (20 marks)